



By the Numbers



2019

Chick-fil-A opened its first franchised restaurant in Canada



US\$200,000+

In grants awarded to Canadian non-profits in 2023



87,000+

Meals created from Chick-fil-A donations for those experiencing food insecurity



100%

Of Chick-fil-A Operators in Canada donate surplus food to feed those in need



800+

restaurant Team Members employed by Chick-fil-A Operators in Canada



US\$73,500

In scholarships awarded to 39 Team Members in Canada in 2024

Chick-fil-A founder S. Truett Cathy **believed a “great company is a caring company,”** and his vision of caring for others is the inspiration for Chick-fil-A’s approach to Corporate Social Responsibility (CSR). We know that caring makes a difference. That’s why the four pillars of our corporate social responsibility strategy are inspired by his legacy of care.



Caring for Others Through Our Food

Freshly Prepared, Quality Ingredients

Chick-fil-A strives to responsibly source ingredients, carefully select products and services, and partner with suppliers who do the same.

Real Chicken, Rigorous Standards

Adhering to rigorous food quality and safety standards is important to Chick-fil-A. This includes helping to protect the humane treatment of animals.

Chick-fil-A Shared Table™

Through this program, all Canadian Operators fight food insecurity in their local communities by donating surplus food from their restaurants to nearby soup kitchens, shelters and nonprofits to feed those in need.



Caring for Our Communities

Second Harvest Canada

"Thanks to partnerships with businesses like Chick-fil-A, we're able to **rescue perfectly good, surplus food** and redistribute it to nonprofits all across Canada, every single day."
-Winston Rosser, VP of Food Rescue



Food Bank of Waterloo Region

"We're so grateful to Chick-fil-A for being part of this program. The work we do to feed our community only happens because of the amazing community partners who can see beyond their day-to-day businesses and **understand the need in our community.**"
-Kim Wilhelm, CEO



Yonge Street Mission

"We are grateful for our strong partnership with Chick-fil-A Operators who are committed to helping us **support hungry and hurting neighbours** without disruption."
-Angela Solomos, VP of Philanthropy





Caring for our Planet



Composting

Chick-fil-A restaurants in Canada **divert significant food waste** from landfills which otherwise would generate harmful methane.

Sustainably-Focused Fashion

Polo shirts worn by Canadian Team Members are made partially from **recycled plastic bottles**.

Oil Reclamation

Used cooking oil is collected from Chick-fil-A restaurants and **converted into renewable diesel**.

Food Waste Reduction

Team Members use a “**cook less, more often**” approach, reducing the amount of food that goes unserved.



Caring for People



Supportive Workplace

Local Chick-fil-A Owner-Operators often offer various opportunities for their Team Members to develop their skills, which may include options that add to **competitive wages and benefits** and help further **work-life balance**.



Professional Development

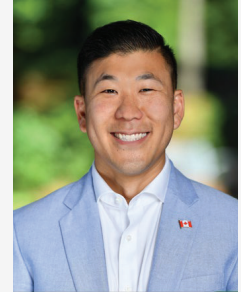
Throughout Chick-fil-A’s history, many Restaurant Leaders and Team Members have been **selected to operate their own Chick-fil-A franchised restaurant** and become **Chick-fil-A Owner-Operators**, one of many diverse growth opportunities for Team Members.



Chick-fil-A Remarkable Futures™ Scholarships

In 2024, Chick-fil-A, Inc. awarded **39 scholarships** in Canada totaling **US\$73,500** – including presenting the first **US\$25,000 True Inspiration Scholarship** to a Canadian Team Member.

Local Owner-Operators



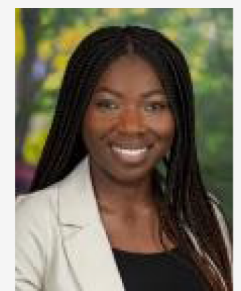
Wilson Yang

Chick-fil-A Yonge and Bloor
Wilson nominated Team Member Ammanuel Diressa for a scholarship from Chick-fil-A, Inc., and he became the **first US\$25,000 scholarship recipient** in Canada.



Bradley Bache

Chick-fil-A Orillia
Bradley donates extra food from his Restaurant to **help feed those in need** in his local neighbourhood through the Chick-fil-A Shared Table™ program.



Mufuti Sanusi

Chick-fil-A Square One Shopping Centre
Mufuti became a local business owner so she could “**pay it forward**” and **help others achieve their dreams**.