

Chick-fil-A Gift Card Replacement Form

For use in Canada Only

(Please allow up to 6 weeks for responses.)

Submit completed form to:

Chick-fil-A, Inc.
Financial Solutions Department
Attention: Gift Card Replacements
5200 Buffington Road
Atlanta, GA 30349-2998

OR

Email completed form and supporting
documentation to:
TreasuryCares@chick-fil-a.com

This form should only be used when the back of the gift card indicates it is a Canada-based gift card.

Please check the appropriate box:

I live in Canada but have a U.S. based gift card

The gift card can be exchanged for a Canadian based gift card. Complete the information requested below. Sign, date, and submit your fully completed form. Ensure that the gift card is kept secure and is treated the same as cash until a replacement card arrives. For properly submitted claims, a new Canada based Chick-fil-A Gift Card will be issued for the **amount remaining** on the at the time of processing, at current exchange rates. Please allow up to 6 weeks for delivery of a replacement gift card.

Damaged or Unreadable Gift Cards

Complete the information requested below. Sign, date, and submit your fully completed form. Ensure that the gift card is kept secure and is treated the same as cash until a replacement card arrives. For properly submitted claims, a new Chick-fil-A Gift Card will be issued for the **amount remaining** on the damaged or unreadable card at the time of processing, at current exchange rates. Please allow up to 6 weeks for delivery of a replacement gift card.

Lost or Stolen Gift Cards / Inactive Gift Card / Activation Slip number does not match gift card number

If your Chick-fil-A Gift Card has been lost or stolen, is inactive or does not match the activation slip, complete the information requested below. Sign, date and submit your fully completed form, along with:

1. Sales receipt, and/or
2. Activation Receipt

Pictures or scans of the receipts are acceptable. **To avoid delay, ensure that all items indicated are included in the submission.** A new Chick-fil-A Gift Card will be issued for the **amount remaining** on the lost or stolen card at the time of receipt. For inactive gift cards, a new Chick-fil-A Gift Card will be issued for any remaining balance, once the purchase is confirmed. Please allow up to 6 weeks for delivery of a replacement gift card.

Customer Information:

Name _____ Email Address _____

Mailing Address _____

Municipality/City _____ Province _____ Postal Code _____

Phone No. _____

Chick-fil-A Gift Card Number (if available)

By signing below, I hereby certify under penalty of law that the information provided by me above is true and correct, that I purchased or received as a gift the above-noted Chick-fil-A gift card, and I am the lawful owner of the card.

Signature _____

Date _____